



Coldwell Banker Schmitt Real Estate Co. (CBSREC)

Buyer "Service 1st" Evaluation



When you list or buy through CBSREC a portion of our income from the sale goes to the CBSREC Charitable Foundation, a qualified 501C-3 Tax Exempt Non-Profit Corporation. All funds, whether donated by our agents and matched by the company or donated by our clients or others, goes to worthy causes Keys-wide as the company absorbs all administrative costs. Our motto is "Moving Forward...By Giving Back."

Comments: *Outstanding service! Diane is our go to person for Keys Real Estate!*

1. Why did you choose Coldwell Banker Schmitt? (You may check more than one)

- | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>A. Reputation:
 Coldwell Banker <input type="checkbox"/>
 Coldwell Banker Schmitt <input type="checkbox"/></p> <p>B. Advertising:
 Company Website <input type="checkbox"/>
 National <input type="checkbox"/>
 Local Publications <input type="checkbox"/></p> <p>C. Knew Sales Associate <input checked="" type="checkbox"/></p> <p>D. Contacted by the Sales Associate <input type="checkbox"/></p> | <p>E. Referred by:
 Friend <input type="checkbox"/>
 Your Company <input type="checkbox"/>
 Real Estate Company <input type="checkbox"/></p> <p>F. Satisfied past customer <input type="checkbox"/></p> <p>G. Open House <input type="checkbox"/></p> <p>H. Sign in front of the property <input type="checkbox"/></p> <p>I. Internet <input type="checkbox"/></p> <p>J. Other _____</p> |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

2. How would you rate our service?

- A. Understanding your needs
- B. Preparation & organization
- C. Knowledge of the market
- D. Timeliness of follow-up
- E. Quality of material provided to you
- F. Overall experience with sales associate
- G. Overall experience with company
- H. Value of services received

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

3. Were you presented with the following?

	Yes	No	Not Sure
A. Florida Agency Forms	✓		
B. Company Buyer's Real Property Sales Disclosure	✓		
C. Company Brokerage Relationship Form	✓		
D. Financing/Pre-Qualification Information	✓		

4. Has your sales associate communicated with you since the closing? Yes No
5. Would you use our company again? Yes No
6. Would you recommend us to others? Yes No
7. Do you know someone that you would like to refer to us that would like to buy or sell their own piece of paradise in the Keys?
 (Name, Phone # or Email Address) N/A
8. How can we improve our service? N/A

Survey
Mailed
(Internal Use Only)
2/7/2024

Sales Agent that served you: Diane Corliss

Your Name: Robert Loomis **Phone #:** _____

E-mail: bobloomis@electrico.net

Thank you for your time and response!



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Comments: *We have worked with Diane on six property transactions in Cudjoe Gardens, she has always been an absolute pleasure to work with, she keeps things moving at a fast pace which we desire and she was always available throughout the entire process from start to closing.*

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A. Reputation:

- Coldwell Banker
- Coldwell Banker Schmitt

E. Referred by:

- Friend
- Your Company
- Real Estate Company

B. Advertising:

- Company Website
- National
- Local Publications

F. Satisfied past customer

G. Open House

H. Sign in front of the property

I. Internet

C. Knew Sales Associate

D. Contacted by the Sales Associate

J. Other _____

2. How would you rate our service?

- A. Understanding your needs
- B. Preparation & organization
- C. Knowledge of the market
- D. Timeliness of follow-up
- E. Quality of material provided to you
- F. Overall experience with sales associate
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	Excellent	Good	Fair	Poor
A. Understanding your needs	✓			
B. Preparation & organization	✓			
C. Knowledge of the market	✓			
D. Timeliness of follow-up	✓			
E. Quality of material provided to you	✓			
F. Overall experience with sales associate	✓			
G. Overall experience with company	✓			
H. Value of services received	✓			

3. Were you presented with the following?

	Yes	No	Not Sure
A. Competitive Market Analysis	✓		
B. Company Brokerage Relationship Form			✓
C. Seller's Property Disclosure Form	✓		
D. Lead Based Paint Form (Built prior to 1978)		✓	

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6. Would you recommend us to others? Yes No

7. Do you know someone that you would like to refer to us that would like to buy or sell their own piece of paradise in the Keys?
(Name, Phone # or Email Address) N/A

8. How can we improve our service? N/A

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Your Name: Robert Loomis **Phone #:** _____
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