

## Coldwell Banker Schmitt Real Estate Co. (CBSREC) Buyer "Service 1st" Evaluation



When you list or buy through CBSREC a portion of our income from the sale goes to the CBSREC Charitable Foundation, a qualified 501C-3 Tax Exempt Non-For-Profit Corporation. All funds, whether donated by our agents and matched by the company or donated by our clients or others, goes to worthy causes Keys-wide as the company absorbs all administrative costs. Our motto is "Moving Forward...By Giving Back."

Со	mmen	ts: Outstanding	service!	Diane	is or	w g	o to	Æ	son 1	for ,	Keys	Realtstate		
1.	Why	did you choose Col	Idwell Banker Se	hmitt? (Yo	u may ch	eck mo	re tha	n one)						
	A.	A. Reputation:  Coldwell Banker □  Coldwell Banker Schmitt □				E. Referred by:  Friend   Your Company   Real Estate Company								
	В.	B. Advertising:  Company Website  National  Local Publications			F. Satisfied past customer  G. Open House  H. Sign in front of the property  I. Internet									
		Knew Sales Associa			J.	Othe	r					<del></del> 2		
_		Contacted by the S				-						_		
2.	How would you rate our service?						C-	- 1	F. 1.	1 -				
	A. Understanding your needs B. Preparation & organization C. Knowledge of the market D. Timeliness of follow-up			Exce	llent	Good		Fair	Pod	Poor				
		E. Quality of material provided to you  F. Overall experience with sales associate			-	1								
	G. Overall experience with company H. Value of services received					1/								
3.	3. Were you presented with the following?													
			, and the second					No		lot Sure				
	A. Fl	A. Florida Agency Forms				V	7							
	B. Company Buyer's Real Property Sales Disclosure C. Company Brokerage Relationship Form					V								
						V								
	D. Fi	D. Financing/Pre-Qualification Information												
١.	Has yo	ur sales associate cor	mmunicated with	you since th	ne closing	? 🛛 Y	es	□ No	)					
i.	Would	you use our compan	y again?			U Y	es	□ No	)					
i.	Would	you recommend us t	to others?			DY	es	□No	)					
	Do you	know someone that	you would like to		that wou	ld like to	buy o	r sell th	eir own	piece of	f paradise	in the Keys?		
		, Phone # or Email Ad		Ila							=			
	How can we improve our service?						г	Nans C	oulies					
1	Survey Mailed	W	Sales Agent that served you:  Robert Loomi					Diane Corliss						
(Internal Use Only) 2/7/2024			Tour rediffe.							Phone				
_		E-mail:_ 1000100	E-mail: loobloomis@ electrico.net					Tha	ınk you	for yo	ur time	and response!		



## Coldwell Banker Schmitt Real Estate Co. (CBSREC) Seller "Service 1st" Evaluation





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Co	mment	s: We have work	ed with	Diga	e o	n si	K	propert	y to	ausaction	10 1			
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a	vallal	she througout th	ne enttre	proce	ess	From	Star	A to		oslyg.	45 41000	/3		
		lid you choose Coldwell B								sosive.				
		Reputation:		. (10011										
	Coldwell Banker						E. Referred by: Friend							
	Coldwell Banker Schmitt					Your Company								
							Real Estate Company							
	Company Website					F. Satisfied past customer								
						G. Open House								
						H. Sign in front of the property   Internet								
	С. К	new Sales Associate			J.	Othe				_	1			
		ontacted by the Sales Ass	_		٠.	Othe								
2.		ould you rate our service				-					7			
							nt Good Fair Poor							
	A. Un	derstanding your needs	standing your needs			llent		od F	air	Poor				
	B. Pre	. Preparation & organization				//								
		wledge of the market			i	//								
	D. Timeliness of follow-up													
	E. Quality of material provided to you  F. Overall experience with sales associate  G. Overall experience with company													
		i an experience with compai se of services received	пу		1	+								
3.			lowing?	,										
	<del></del>	Vere you presented with the following?												
	A. Competitive Market Analysis  B. Company Brokerage Relationship Form					Yes	/	No	No	t Sure				
	C. Sell	C. Seller's Property Disclosure Form					$\leftarrow$							
	D. Lead Based Paint Form (Built prior to 1978)													
4.	Has your	sales associate communica	ted with you sin	ice the c	losing?	□ ye	es	□No						
5. Would you use our company again? ☐ Yes ☐ No														
6.	Would yo	ou recommend us to others	?			Ye	es	□No						
7. i	Do you k	now someone that you wou	ıld like to refer t	o us tha	t would	l like to	buy or	sell their	own pi	ece of para	dise in the K	evs?		
(	Name, P	hone # or Email Address)	N/A	ł										
8. H	low can	we improve our service?	NA											
	urvey	Sales Agent that served	d you:				Di	ane Corli	ss					
(inter	lailed nat Use Only)	Your Name: Robert Loomis					Phone #:							
2/7/2024		E-mail: bobloomis@electrico.net					Thank you for your time and response!							